

**For General Release**

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| <b>REPORT TO:</b>  | <b>Cabinet Member for Families, Health and Social Care</b>   |
| <b>SUBJECT:</b>  | <b>Floating Support Services for Older People –<br/>Contract Extension</b>   |
| <b>LEAD OFFICER:</b>   | <b>Guy Van Dichele -<br/>Executive Director of Health Wellbeing and Adults<br/>Paul Connolly - Service Manager</b> |
| <b>CABINET MEMBER:</b>   | <b>Councillor Jane Avis -<br/>Cabinet member for Families, Health and Social Care</b>                              |
| <b>WARDS:</b>  | <b>All</b>   |
| <b>CORPORATE PRIORITY/POLICY CONTEXT/ AMBITIOUS FOR CROYDON</b><br><b>Corporate Plan/Ambitious for Croydon - Priority Two:</b><br><b>Independence</b><br>Helping our residents to be as independent as possible.   |  |
| <b>FINANCIAL IMPACT</b><br>There is an approved budget provision for this service and there is not an adverse or additional impact on council spending.  |  |
| <b>FORWARD PLAN KEY DECISION REFERENCE NO.: 0919HGS</b><br>This is a Key Decision as defined in the Council's Constitution. The decision may be implemented from 1300 hours on the expiry of 5 working days after it is made, unless the decision is referred to the Scrutiny & Overview Committee by the requisite number of Councillors. |  |

The Leader of the Council has delegated to the Cabinet Member for Families, Health and Social Care the power to make the decisions set out in the recommendations below

**1. RECOMMENDATIONS**

- 1.1 The Cabinet Member for Families, Health and Social Care in consultation with Cabinet Member for Finance and Resources is recommended by the Contracts and Commissioning Board to approve the variation and extension of contract in accordance with Regulation 29 of the Council's Contracts and Tenders Regulations for the Floating Support Service for Older People contract to One Housing for an additional contract term of up to 12 months from 1<sup>st</sup> April 2019 to 31<sup>st</sup> March 2020 at an additional cost of up to £180,000. This give a maximum total contract value of £1,200,000.

## 2. EXECUTIVE SUMMARY

- 2.1 In 2013/14, One Housing was awarded a contract for 3+1 years to provide a Floating Support Service for older and vulnerable adults. The contract commenced on 1st April 2014 and in 2017/18 was extended by way of a direct award for a further year to ensure service provision until 31st March 2019.
- 2.2 The Floating Support Service for Older People provides:
- Support to clients to continue to live independently in their own homes;
  - Ensure that clients engage with specialist services where required;
  - Ensure that clients take responsibility for their health needs, particularly to prevent slips, trips, and falls; and subsequent A&E presentations and admissions to hospital;
  - Where admissions to hospital do occur, to work in partnership with statutory and non-statutory organisations, families and key persons in reducing the length of stay;
  - Prevent or delay admission to long term residential care.
- 2.3 These services are essential to ensure for older and vulnerable within the borough to keep them safe, healthy, maintain their independence and prevent them from being admitted into hospital or residential care. The recommendation in this report is to extend the current contract for a further 12 months, until 31<sup>st</sup> March 2020.
- 2.4 The content of this report has been endorsed by the Contracts and Commissioning Board.

| CCB ref. number      | CCB Approval Date |
|----------------------|-------------------|
| <b>CCB1473/18-19</b> | <b>12/04/2019</b> |

## 3. DETAIL

- 3.1 In 2013/14, One Housing was awarded a contract for 3+1 years to provide a Floating Support Service for older and vulnerable adults. This contract was awarded by CSC following a call off from the Supported Housing Framework that preceded the IFA. The contract commenced on 1<sup>st</sup> April 2014 for continued for the maximum 4 years term. In 2017/18 the contract was extended by way of a direct award for a further year, by CCB as part of the DPS facilitation and IFA extension, to ensure the continuity of the service provision until 31<sup>st</sup> March 2019.
- 3.2 In 2018, the service was reviewed and number of recommendations have been made to redesign the services currently being provided. These recommendations will be taken into account for the re-commissioning and re-procurement from the new DPS when established later in 2019.

- 3.3 The proposal in this report is to extend the current contract for one further period of up to 12 months to allow time for the DPS to be established and the redesign of the services to be considered and consulted upon.
- 3.4 The contract expenditure on this service with One Support over the past contract term is as follows:

Original Contract Award:

|                     |        |                                  |
|---------------------|--------|----------------------------------|
| 2014/15             | £ 240k |                                  |
| 2015/16             | £ 240k |                                  |
| 2016/17             | £ 180k |                                  |
| 2017/18             | £ 180k |                                  |
|                     |        | £ 840k (Original Contract Value) |
| 12 Month Extension: |        |                                  |
| 2018/19             | £ 180k |                                  |
| Total               |        | £ 1,020k                         |

- 3.5 The Public Contracts Regulations 2015 (PCR), Clause Regulation 72, restricts the ability to make changes to contracts without a new procurement exercise. Paragraph 1(b) states that:

for additional works, services or supplies by the original contractor that have become necessary and were not included in the initial procurement, where a change of contractor—

- (i) cannot be made for economic or technical reasons such as requirements of interchangeability or interoperability with existing equipment, services or installations procured under the initial procurement, and/or
- (ii) would cause significant inconvenience or substantial duplication of costs for the contracting authority, provided that any increase in price does not exceed 50% of the value of the original contract

For the reasons set out at paragraphs 11 and 12 of this report, if a new procurement process were to be undertaken this would cause significant inconvenience. The increase does not exceed 50% of the value of the contract. A notice will be published in accordance with Reg. 72(3) PCR.

## 4. CONSULTATION

- 4.1 As part of the service review carried out in 2018, service users have been consulted and their comments and suggestions about the services are being considered and included in the redesign of the services. The extension of the current contract for a further 12 months, will provide additional time to consult service users on the redesigned services

## 5 FINANCIAL AND RISK ASSESSMENT CONSIDERATIONS

### 5.1

#### 1 Revenue and Capital consequences of report recommendations

|                                       | Current year     | Medium Term Financial Strategy – 3 year forecast |                  |                  |
|---------------------------------------|------------------|--|------------------|------------------|
|                                       | 2018/19<br>£'000 | 2019/20<br>£'000                                 | 2020/21<br>£'000 | 2021/22<br>£'000 |
| <b>Revenue Budget available</b>       |                  |  |                  |                  |
| Expenditure                           |                  |  |                  |                  |
| Income                                | 180              | 180  | 0                | 0                |
| <b>Effect of decision from report</b> |                  |  |                  |                  |
| Expenditure                           | 180              | 180  | 0                | 0                |
| Income                                |                  |  |                  |                  |
| <b>Remaining budget</b>               | <u>0</u>         | <u>0</u>   | <u>0</u>         | <u>0</u>         |
| <b>Capital Budget available</b>       |                  |  |                  |                  |
| Expenditure                           |                  |  |                  |                  |
| <b>Effect of decision from report</b> |                  |  |                  |                  |
| Expenditure                           |                  |  |                  |                  |
| <b>Remaining budget</b>               | <u></u>          | <u></u>  | <u></u>          | <u></u>          |

**2 The effect of the decision:** A budgetary provision already exists for this service.

**3 Risks:** There are no budget risks to continuing the service for another 12 months at the current service levels.

**4 Options:** The options are set out in paragraph 12 of this report.

**5 Future savings/efficiencies:** This service will be re-commissioned during 2019/20 which should lead to savings in 2020/21.

5.2 **Approved by: Ian Geary, Head of Finance, Resources & Accountancy.**

## 6. LEGAL CONSIDERATIONS

6.1 The Director of Law and Governance it is commented that the legal considerations are as set out in this report.

6.2 Approved by: Sean Murphy, Director of Law and Governance and Deputy Monitoring Officer

## **7. HUMAN RESOURCES IMPACT**

- 7.1 There are no HR implications for Council staff arising from the report.
- 7.2 Approved by: Deborah Calliste Head of HR for Health, Wellbeing and Adults on behalf of the Director of Human Resources.

## **8. EQUALITIES IMPACT**

- 8.1 There are no adverse impacts for Equalities arising from this report.
- 8.2 An equalities impact assessment was carried out prior to the commencement of this contract in 2013. The extension clauses in the original contract have all been utilised and there is a proposal to re-commission and re-procure service from 1<sup>st</sup> April 2019. A new EqlA will be carried out as part of the redesign of the services and the new process.
- 8.3 Approved by Yvonne Okiyo, Equalities Manager

## **9. ENVIRONMENTAL IMPACT**

- 9.1 There are no adverse environmental impacts arising from this report.

## **10. CRIME AND DISORDER REDUCTION IMPACT**

- 10.1 There are no adverse impacts for crime and disorder arising from this report.

## **11. REASONS FOR RECOMMENDATIONS/PROPOSED DECISION**

- 11.1 The recommendation in the report are necessary to ensure the continuity of service provision to vulnerable people living within the borough.

## **12. OPTIONS CONSIDERED AND REJECTED**

1. **Do Nothing:** Terminating the contract on 31<sup>st</sup> March 2019 is not a real option and these services are vital to these vulnerable service users who require supported housing to stay safe.
2. **Commissioning and Procuring a new services:** There is insufficient time to do this before 1<sup>st</sup> April 2019. However this is the proposal for the longer term. Re-commissioning will commence after April 2019 and a new contract put in place for 1<sup>st</sup> April 2020.
3. **Bring the Service In-house as part of Make or Buy:** There has been insufficient time to consider this option especially with TUPE applying.

However, this will be considered as a positive option in the review in the next 6 months.

4. **Contract Extension:** Due to the time constraints and the urgent need to provide continuity of services to vulnerable people, the extension of the current contract for 12 months is the preferred option.

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**CONTACT OFFICER:**

Chanelle Ali,  
Commissioning and Contracts Officer  
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**BACKGROUND PAPERS:**

None